



Connected care is better care.

There are many benefits for both patients and providers/healthcare entities participating in an HIE, including:

- Better sharing of clinical information across all healthcare settings
- Reduction of preventable costs associated with readmissions, duplicative testing, and errors
- Support of public health reporting and population health analytics
- Advancing interoperability and common health data standards

“At its center, Connie is about patients receiving the best possible health care, delivering continuity in medical information, and providing secure, timely treatment for Connecticut residents.”

- Jenn Searls, Executive Director of Connie

What is Connie?

As Connecticut’s state-designated health information exchange (HIE), Connie is an independent, nonprofit healthcare technology company that collects, integrates, optimizes, and securely shares health data to enable more patient-centric care and support public and population health initiatives to help build a healthier Connecticut.

Connie provides solutions to simplify workflows and data-gathering processes, transforming healthcare delivery, and improving care outcomes statewide through holistic patient data.

Connie was established pursuant to CGS Sec. 17b-59d to support healthcare delivery, quality, safety, and value for Connecticut healthcare organizations, providers, and residents. For more information, please read the full state statute.

MISSION AND VISION

Connie’s mission is to enhance the health and well-being of Connecticut residents by providing health information technology services. Our HIE empowers consumers to make effective healthcare decisions while improving the quality, safety, and value of healthcare. We support clinical decision-making, keep patient medical health information confidential and secure, and advance the state’s public health goals.

Our vision is to serve as a statewide advocate, leader, and catalyst for the adoption of health information technology and health information exchange services.

Patients may choose not to share their health information through Connie.

**For more information
go to conniect.org/for-patients**



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**Welcome to Connie,
Connecticut’s Health
Information Exchange**





Do all Connecticut healthcare organizations have to connect with Connie?

Yes. According to Connecticut state statute, all licensed healthcare providers in the state of Connecticut were required to apply to begin the process of connecting to and participating in Connie by May 3, 2023. Providers and organizations who did not complete that application process by the deadline may still apply to begin the process. Once an organization has applied, an Account Manager will reach out to complete the next steps of the onboarding process.

For more information, visit:
www.conniect.org/for-organizations/connect-with-connie

According to state statute, **all healthcare providers are required to connect to and participate in Connie.**

How can I meet the mandate?

To meet the [mandate](#), you will need to begin your connection with Connie. You can start this process by completing the Connie Registration Form, which affirms your organization's good faith commitment to start the onboarding process.

What does it cost to connect with Connie?

If you are a healthcare provider, there is no cost to participate with or receive data from Connie at this time. To participate with Connie, you are required to send clinical data that your EHR is capable of sending through an integration with Connie. We will work with your EHR vendor to determine their integration capabilities. In some instances, there may be fees from your EHR vendor (or their integration partner).



Will my patients have access to their health information?

Coming soon, patients will be able to access their records in Connie. Connie is in the process of evaluating both the technical considerations and the policy aspects in accordance with patient access and interoperability rules. Updates on patient access can be found on our website.

Is Connie connected with doctors outside of Connecticut?

Like most health care provider organizations today, Connie does participate in national health network exchanges, and shares data with other HIEs within the state. Consistent with HIPAA and state and federal laws, a treating provider in another state may query Connie for critical health care information if a Connecticut patient seeks care out of state. Similarly, a patient's Connecticut provider may be able to access data on care that their patient received out of state.

Where can I find more information about Connie?

More information about Connie can be found at www.conniect.org. Visit Connie University, your go-to resource for Connie services. Access training materials, overviews, and other helpful resources to learn and improve your practical use of the HIE. Stay up-to-date with quarterly newsletters and updates on upcoming events and features, or view step-by-step walkthroughs with a Connie Account Manager through our video tutorials.

Questions?

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