



Faster Visits. Fewer Errors. Better Care.

Connie is Connecticut's designated health information exchange (HIE). An HIE is a safe, confidential way for doctors' offices, hospitals, labs, radiology centers and other healthcare providers to share health information electronically.

Connie allows your healthcare team to access your medical information quickly and securely. Whether in an ER, a lab, or your doctor's office, Connie helps your healthcare providers access the information they need to deliver safer, more efficient care.

MISSION

Connie's mission is to enhance the health and well-being of Connecticut residents through the provision of health information technology services. These services empower consumers to make effective health care decisions and promote patient-centered care. They also improve the quality, safety, and value of health care, while reducing the waste and duplication of services. This will support clinical decision-making, keep confidential health information secure, and make progress toward the State's public health goals.

VISION

Connie's vision is to be the statewide leader, advocate, and catalyst for the adoption and use of health information technology and health information exchange services that bring tangible, meaningful, and sustainable value to stakeholders and patients across Connecticut.

**For more information
visit connect.org**



400 Farmington Avenue, Farmington, CT, 06032
Main 888.783.4410 | Customer Care 866.987.5514



Your Guide to Connie, Connecticut's Health Information Exchange





How do I know my information is safe and private?

Connie uses advanced security measures to keep your healthcare data private and secure. These measures include **consistent system checks, state-of-the-art monitoring tools, and next-generation-audit capabilities.** Additionally, Connie relies on an advisory committee composed of industry experts, representatives from participating organizations, and others who help to inform our privacy and security program.

Connie and any organizations participating in Connie must follow state and federal laws. The Health Insurance Portability and Accountability Act (HIPAA) is the main law that governs health data sharing.

What do I need to do to connect with Connie?

You don't have to do anything. Your medical records will automatically be shared through Connie when your provider connects, and all providers in the state will be connected with Connie by May of 2023.

However, you have the option to opt out of Connie at any time at www.connect.org/for-patients/opt-out/ or you can call us at 888.783.4410.



Connie means better care.

Anyone who receives or provides healthcare in Connecticut will benefit from Connie. Just a few of the benefits include:

- Real-time clinical information sharing across all of your health care providers in any setting.
- Fewer costs associated with readmissions, duplicative testing, and errors.
- Your care team will all have access to the most up-to-date information, including a list of all medications and information about allergies and pre-existing conditions.

Call: **888.783.4410**

Fax: **860.606.9758**

Email: **help@connect.org**

Mail: **Connie, 400 Farmington Avenue, Farmington, CT 06032**

Exchanging data through Connie creates a more accessible, timely, secure and transparent method for your health care providers to securely view your health information

