Participating Organization Additional FAOs

How will using Connie affect my healthcare organization?

There are many benefits for both patients and health care entities participating in Connie, including:

- Real-time clinical information sharing across all healthcare settings
- Support for care coordination among healthcare providers
- The ability to reduce preventable costs associated with readmissions, duplicative testing, and errors
- Support for public health reporting, research, and population health analytics
- Adherence to and the promotion of standards and interoperability

If you have more questions about Connie, please visit <u>conniect.org</u> or contact us through info@conniect.org

How do I notify patients that I'm connected with Connie?

Once you are connected with Connie, you will have access to a Communications Toolkit containing a patient brochure and poster to place in your waiting rooms, social media resources, and more materials to help you inform patients and staff.

Will Connie replace my existing EHR?

Connie does not replace EHRs. Connie is an HIE, which supports the secure transmission of health care data between facilities and organizations and enables different EHRs to share information among providers. If a patient goes to a provider who is non-affiliated or on a different EHR, extra steps would normally be needed to access all of your patient's health records. With Connie, you can look up your patient either through your own system or through the Connie portal to access all available records across participating organizations.

Does Connie comply with HIPAA?

By law, Connie is compliant with HIPAA. Connie's health information exchange conforms with the industry's best practices in security, such as HITRUST certification. All users of Connie are required to comply with HIPAA requirements for privacy and security.