CONNIE PORTAL OVERVIEW

CONNECTICUT'S HEALTH INFORMATION EXCHANGE

WHAT IS THE CONNIE PORTAL?

The Connie Portal is a standalone, secure web-based access point to all of Connie's tools for our participating organizations. The Portal provides streamlined access with secure log-in using two-factor verification. The Connie Dashboard, located on the home page, allows credentialed users to launch applications and conduct patient searches quickly and efficiently for all Connie tools in one location.

FEATURES

- **Through the Clinical Information App[1] users can view clinical information from other Connie participating organizations, including inpatient, outpatient and emergency department encounters; lab and radiology results; radiology images, medications, problems, and the patient's care team in one streamlined platform.**
- **Direct access to the Connecticut Prescription Monitoring and Reporting System (CPMRS) for those registered with CPMRS.**
- **A "snapshot" summary of key patient data.**
- **Connie Alerts on patient's health care encounters in real-time.**
- **A searchable Provider Directory that serves as a relationship management tool to support provider referrals.**

[1] The Clinical Information App is also called the InContext app for users accessing data through their EMR

FEATURES CON'T...

- An **eReferral tool**, supporting care coordination with home-based care support and social needs services.
- A patient consent tool to **enhance care coordination between substance use disorder (SUD) treatment and medical providers** for patients enrolled in SUD treatment programs.

FAQs

Am I able to view clinical information for my patient from their other providers?

Yes. If your patient's other providers are connected to and providing data to Connie, you will be able to see their clinical information – like diagnoses, radiology reports, lab results, and medications – through the Connie Portal. The default view is to be able to see your own clinical information along with the clinical information of other participating organizations. You can filter your views so that you only see data from other organizations.

Can I use a single sign-on from my EMR to log into the Connie Portal?

No. However, for users with Athena, eCW, PointClickCare, Carelogic by Qualifacts, Epic, and Cerner PowerChart, direct access to clinical information through Connie is available through the In Context app. See the InContext Overview for more information.

I access Connie through the InContext App in my EMR.
Do I have access to all of the same tools in the Portal?

No, InContext only launches the data available through the Clinical Information app in the Portal. Other apps, like Connie Alerts, are exclusively available through the Portal.

Where can I find more information on the Connie Portal?

For more information on the Connie Portal, visit our Resource Library and search for the Portal User Guide. The Portal User Guide provides comprehensive step-by-step information on how to navigate the Connie Portal. As Connie's services and features evolve, so will the Portal User Guide, so be sure to return for more updates and tips on how to use our services and maximize the benefits! For more detailed information on services in the Portal, check out the Service Overviews in our Resource Library.

USER STORIES

"I am a care coordinator at a health system. Using Connie Alerts, I have a more comprehensive understanding of our patients' inpatient and outpatient encounters across the state. With this information, we can provide more immediate follow up care to prevent readmissions, and even intervene within an ED visit when needed."

"I'm the medical assistant for a busy primary care provider. I log in to Connie every day to check for information on patients who are coming in for their appointments. Using Connie, I can see if our patients have had a hospital visit or a visit with another provider, and even see lab or radiology results that I might not have in our EMR."

"As a physician, I need to check my patient's Narx report through the Connecticut PMP. With Connie I can log in and review a Narx report and other medications, including potential prescriptions other than what I've prescribed or my patient remembers, without having to log into a separate system by using the medication management tool."

"Before I meet with my patient during a visit, I can use the Snapshot feature to identify potential issues that I need to be aware of and discuss with my patient. I can quickly see their care team, and any healthcare encounters they had in the past year. This provides me with a quick orientation before digging into my patient's details in preparation for our appointment."

"As an ER doctor, when a patient is brought in with trauma to the back or head, I use Image Share to view images conducted at an external facility to understand baseline anatomy and assess the impact of the trauma in order to make an appropriate treatment decision."