



MEDICATION MANAGEMENT SERVICE OVERVIEW

CONNECTICUT'S HEALTH INFORMATION EXCHANGE



WHAT IS CONNIE'S MEDICATION MANAGEMENT SERVICE?

Sources of medication data are numerous but generally incomplete and sometimes inaccurate. Especially for patients with multiple chronic conditions, a variety of providers may be seen, each with their own medication therapy without knowledge of other duplicative or perhaps contraindicated drugs.

Connie's Medication Management service is a compilation of medication data from various sources including Continuity of Care Documents (CCDs) contributed to Connie to facilitate medication reconciliation and deprescribing, support collaborative care, reduce medication costs and errors, and improve clinical outcomes.

The data in Connie's Medication Management service can augment the data within a provider's Electronic Health Record (EHR) to facilitate a medication reconciliation process that typically takes place within their EHR and utilizes EHR tools for drug-drug/drug-allergy interactions.

**Disclaimer: Connie's Medication Management may not reflect a patient's complete medication history.*

FEATURES

- Contributes to **improved patient safety** and patient outcomes by consolidating shared medication information.
- Helps **improve appropriateness of prescribing** and may give prescribers insight to medication adherence.
- **Supports communication** between clinicians, patients, and pharmacists regarding discontinued medication(s).
- **Supports deprescribing.**

FAQs

Is the Medication Management service a complete medication history?

No. The medication list is currently limited to those organizations submitting data to Connie (see [Connected Organizations](#)) and only information parsed from CCDs.

Is the Medication Management service Medication Reconciliation?

No. However, having access to a medication list supports the medication reconciliation process.

Where is the Medication Management data coming from?

Initially, the medication list is sourced from Connie Participating Organizations submitting Continuity of Care Documents (CCDs). Future sources of medications will include data from pharmacies and other sources. For up-to-date information on the organizations submitting CCDs, look at Connie's website: [Connected Organizations](#)

USER STORIES



When a patient is brought into my ER and is unable to tell me their current medications either due to their injury or just not able to remember anything other than “a blue pill for my heart”, I can look at the Medication Management tab in Connie. On the front page, I can see a list of the medications prescribed in the last 90 days, dosages, and supply. If I need more information about why the medication was prescribed or who prescribed it, I can click into the record.



I have an elderly patient with a chronic health condition that requires her to visit multiple pharmacies and specialists. She is having trouble with her memory, so tracking her medications herself has been increasingly challenging. Having one source where I can see what has been prescribed by different specialists, and filled, is very helpful to keep track and help her manage her medications.



As a home health nurse, new patients come to me after inpatient care, typically at a hospital, and need extra help at home. I often don't have a clear understanding of all the medications my new patients are supposed to be taking. Using Connie's Medication Management service, I'm able to get a jump on understanding the medications my patients have been taking and proceed with our plan of care.

