

ADVANCE DIRECTIVES OVERVIEW

CONNECTICUT'S HEALTH INFORMATION EXCHANGE



WHAT IS CONNIE'S ADVANCE DIRECTIVES SERVICE?

Advance Health Care Directives (AHCD) are stored in disparate systems across healthcare providers. Many can be found in EHRs, hard copy files, patient homes, third-party vendors etc. Connie's AHCD Service allows third-party vendors that hold patient directives to display those directives within the patient's clinical information section. At this time directives registered with [ADVault](#) using their [MyDirectives](#) service are being displayed within Connie.

FEATURES

- Connie's technology allows for **connections to other third-party vendors as needed**, using a query and retrieve process. Third party vendors currently connected include ADVault.
- Advance Directives are **located within the Care Coordination subtab** in both InContext and the Connie Portal.
- **Providers can see where the AHCD is from**, the date the AHCD was created, and a brief description in a work list.
- A selected AHCD can be **viewed, printed and/or saved**.

FAQs

Can I view Advance Directives from InContext?

Advance Directives is available through both the InContext application as well as within the Clinical Information section of Connie's portal. Once there, navigate to the "Care Coordination" tab. Advance Directives is a subtab located within "Care Coordination."

Who can view the Directives within Connie?

Any Connie provider who has established a treatment relationship with a patient will be able to view their Directives through Connie.

Is Connie displaying Advance Directives recorded with a patient's treating provider?

At this time, the only AHCDs displayed within Connie are those registered with ADVault. The ADVault MyDirectives platform is available for providers to utilize to register patient directives. Directives stored in participating organization EMRs are not available through Connie at this time.

Is this service a State Registry of Advance Care Planning Documents?

This service is not a state-wide AHCD registry and directives present in Connie may not reflect the most recent or complete directive for a patient. It does improve access to directives registered through connected third-party organizations and will allow a patient's treating providers to follow internal protocols related to the use of outside directives to support health care decisions for patients.

What is MyDirectives?

MyDirectives is a free Advance Directive platform in which patients can create an account and register their directive documents with no charge.

USER STORIES



As a clinical care manager for a surgical office, having access to existing Advance Health Care Directive records within Connie allows me to initiate informed conversation with my patients about their advance care wishes.



As an ED provider, by the time families are meeting me, they are likely already in a stressful situation. It feels reassuring to be able to reference a Directive a patient registered when engaging with their family so we can have informed decision making at the moment we need it.



As a patient, I feel confident registering my AHCD with a third-party vendor that I know is connected to Connie. This means that both my provider and my family will have access to this information the moment it's needed.

*Connie is powered by CRISP technology through our partnership with CRISP Shared Services.