



Connected care is better care.

A patient's journey is not isolated through one organization or provider, yet their data often is. This fragmentation impacts our most burdened providers and vulnerable patients. Connie works to enable secure connections across isolated data sources and improve equitable access to quality healthcare across Connecticut.

Our goal is to improve accessibility and quality of patient medical information by bringing together medical data from multiple sources for a 360-degree view of patient health. This approach empowers providers to make informed care decisions at the point of care, resulting in enhanced patient results and reduced duplication of services.

MISSION AND VISION

Connie's mission as the state's official Health Information Exchange (HIE) is to enhance the health and well-being of Connecticut residents by providing health information technology services. Our HIE empowers consumers to make effective healthcare decisions while improving the quality, safety, and value of healthcare. We support clinical decision-making, keep patient medical health information confidential and secure, and advance the state's public health goals.

Our vision is to serve as a statewide advocate, leader, and catalyst for the adoption of health information technology and HIE services.

**For more information
visit conniect.org**



10 North Main St., Suite 6 West Hartford, CT 06107
Main 888.783.4410 | Customer Care 866.987.5514



**Your Guide to Connie,
Connecticut's Health
Information Exchange**





How do I know my information is safe and private?

Connie uses advanced security measures to keep your healthcare data private and secure. These measures include **consistent system checks, state-of-the-art monitoring tools, and next-generation-audit capabilities.** Additionally, Connie relies on an advisory committee composed of industry experts, representatives from participating organizations, and others who help to inform our privacy and security program.

Connie and any organizations participating in Connie must follow state and federal laws. The Health Insurance Portability and Accountability Act (HIPAA) is the main law that governs health data sharing.

What do I need to do to connect with Connie?

You don't have to do anything. Provider participation in the statewide health information exchange is mandated by the state of Connecticut. This means that your health information is automatically included, but you can opt out at any time. If you opt out, members of your healthcare team can't search Connie's secure online system for your health information and might miss important updates - like new test results - that they need to give you the best possible care.

You can opt out of Connie at any time at www.conniect.org/for-patients/opt-out/ or you can call us at 888.783.4410.



Connie means streamlined care.

Anyone who receives or provides healthcare in Connecticut will benefit from Connie.

Just a few of the benefits include:

- Making healthcare delivery seamless and effective, ensuring that providers and care teams have the vital tools and clinical data resources they need to improve patient outcomes.
- Connecting healthcare stakeholders across the state, creating a more integrated, patient-focused healthcare system.
- Empowering patients to understand the value and impact of their health data and support them as engaged, critical participants in their healthcare decision-making and well-being.

Give us a call at **888.783.4410**

Fax us at **860.606.9758**

Email us at **help@conniect.org**

Mail us: **Connie, 10 North Main St., Suite 6 West Hartford, CT 06107**

Exchanging data through Connie creates a more accessible, timely, secure and transparent method for your health care providers to securely view your health information.

